



OFFICE OF THE MAMLATDAR OF DHARBANDORA TALUKA
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MAM/DHAR/SVEEP/2021/

Date: 01/03/2021

To:

The Principal
Goa Multi Faculty College
Dharbandora, Goa

Sub: **Regarding downloading of e-EPIC.**

Respected Sir. Usmani ji

The Election Commission of India has launched an unique e-EPIC, a portable document format (PDF) version of the Electoral Photo Identity Card, on 25/01/2021.

The unique feature of the e-EPIC is that it can be download easily by visiting www.nvsp.in or voterportal.eci.gov.in or by downloading the Voter Helpline App. Frequently Asked Questions (FAQs) regarding e-EPIC are enclosed herewith. Currently, the facility of downloading e-EPIC is available only to new electors registered during Special Summary Revision 2021 (i.e. those who applied during Nov-Dec2020) and whose mobile number was provided in the Form 6.

Therefore, it is requested to convey to all those new electors who are students of your esteemed institution, to download the e-EPIC on their mobile phones. You may engage the NSS Unit of your institution, in this activity. Your cooperation in this regard is deeply appreciated.

*Mr. Utkarsh / Ms. Ravina / Mr. Prasad
For necessary action
02/03/21*

*With Warm Regards,
K. B. Desai*

Mamlatdar of Dharbandora Taluka
& AERO for 38-Sanvordem A.C.

- Copy to: 1. The Chief Electoral Officer, Panaji, Goa;
2. The Dy. Collector & SDO, Dharbandora (ERO for 38-Sanvordem A.C.)

DHARBANDORA
Date: 02/03/2021

[Signature]
03/03/21

e-EPIC Frequently Asked Questions

1. Q: What is e-EPIC?

ANS: e-EPIC is a secure portable document format (PDF) version of the EPIC which can be downloaded on mobile or in a self-printable form on the computer. A voter can thus store the card on his/her mobile, upload it as a PDF on Digi locker or print it and self-laminate it. This is in addition to PCV EPIC being issued currently.

2. Q: How can I download e-EPIC?

ANS: You can download e-EPIC from Voter Portal or Voter Helpline mobile App or NVSP

Voter Portal: <http://voterportal.eci.gov.in/>

NVSP: <https://nvsp.in/>

Voter Helpline Mobile App

Android <https://play.google.com/store/apps/details?id=com.eci.citizen>

iOS <https://apps.apple.com/in/app/voter-helpline/id1456535004>

3. Q: Who is eligible for e-EPIC?

ANS: All general Voters who have valid EPIC Number. All new electors registered during special summary revision 2021 (i.e. those who applied during Nov-Dec2020) and whose mobile number provided while applying is unique will get a SMS and may download e-EPIC between 25th Jan to 31st Jan 2021. Other General electors may download e-EPIC from 1st Feb 2021 onwards. (they will however not get any SMS).

4. Q: I lost my EPIC, how can I download e-EPIC?

ANS: You can search your name in Electoral Roll from <http://voterportal.eci.gov.in/> or <http://electoralsearch.in/>, note your EPIC number and then download e-EPIC.

5. Q: I don't have EPIC number but I have form-6 Reference Number, may I download e-EPIC?

ANS: Yes, you can use Form Reference number to download e-EPIC

6. Q: I don't have EPIC number, how can I download e-EPIC?

ANS: You can search your name in Electoral Roll from <http://voterportal.eci.gov.in/> or <http://electoralsearch.in/> , note your EPIC number and then download e-EPIC

7. Q: What is file format of e-EPIC?

ANS: You can download e-EPIC in portable document format (PDF)

8. Q: What is the file size of e-EPIC?

ANS: 250 KB

9. Q: Can I print e-EPIC to show as identity proof at polling station?

ANS: Yes, you can download e-EPIC and print to show as proof of identity at polling station.

10. Q: What are the steps to download e-EPIC?

ANS: You can download e-EPIC from <http://voterportal.eci.gov.in/> or <https://nvsp.in/> or Voter Helpline Mobile App using below steps:

- Register/Login on Voter Portal
- From menu navigation click on Download e-EPIC
- Enter the EPIC number or Form Reference Number
- Verify with OTP sent on registered mobile number (if mobile number registered with Eroll)
- Click on Download e-EPIC
- If Mobile number not registered in Eroll, click on e-KYC to complete the KYC
- Pass the Face liveness verification
- Update your mobile number to complete KYC
- Download e-EPIC

11. Q: What is eKYC?

ANS: eKYC is liveness check with random body movements, involves capturing a live photo of the person in real-time image capture and compare with Picture used in EPIC data.

12. Q: What if eKYC fails?

ANS: Visit ERO office along with Photo ID proof and update your mobile number

13. Q: What is required for eKYC?

ANS: It requires mobile phone/Tab with Camera or Laptop/Desktop with webcam.

14.Q: My Mobile number is not registered in ERoll, can I download e-EPIC?

ANS: Yes, you can do eKYC to update Mobile number.

15.Q: I am not using Mobile number which is registered in ERoll, can I update my mobile number?

ANS: Yes, you can update your new mobile number by completing eKYC.

16.Q: Can I download e-EPIC on my smart phone?

ANS: Yes, you can download e-EPIC using Voter Helpline Mobile App

17.Q: My Family members linked to same mobile number, how can I download eEPIC?

ANS: Each member can do eKYC against single mobile number and after eKYC you can download e-EPIC.